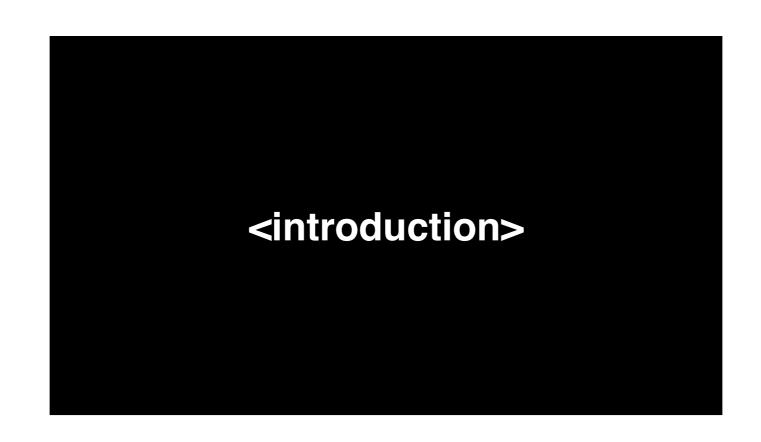
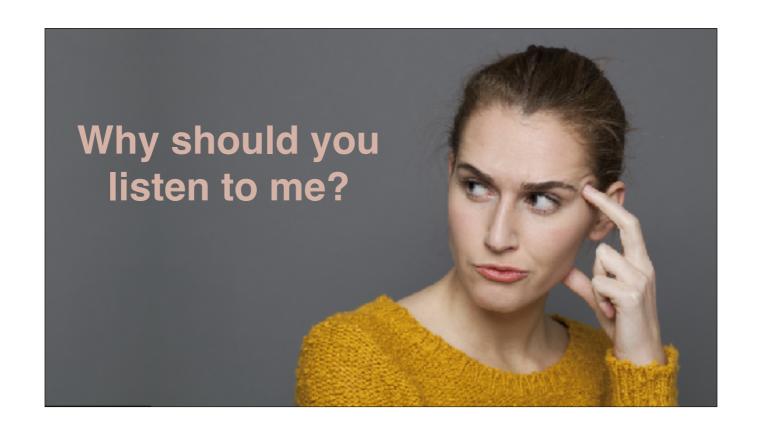




This talk is going to be mostly about the business side of plugin development.

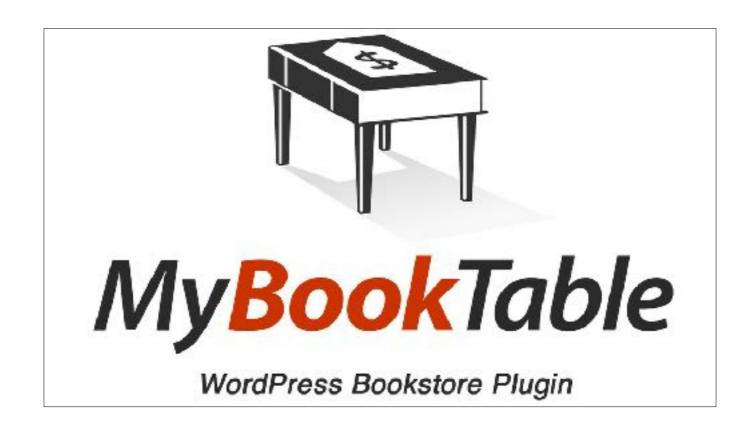




Full disclosure: I'm not a developer.



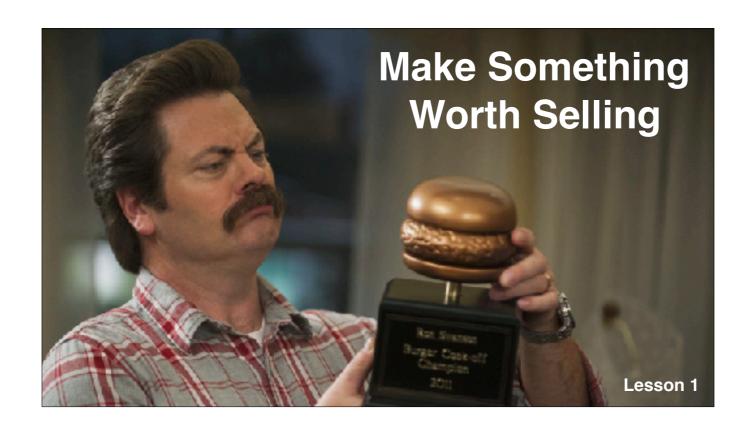
I'm the CEO of Author Media a company that has been building WordPress websites since 2007. Or as we like to count time since WordPress 2.2.

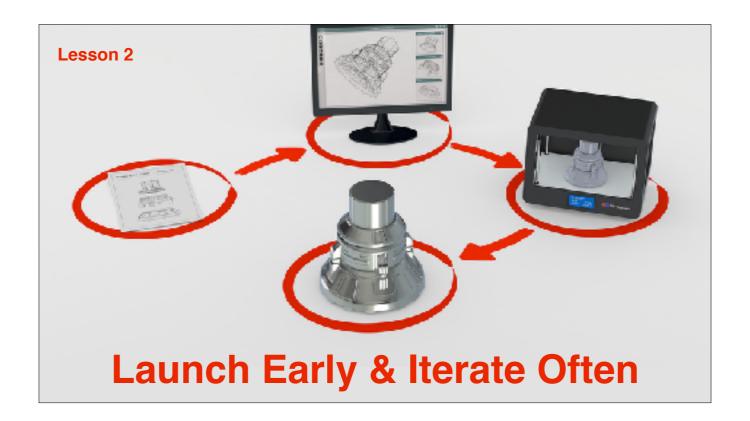


We are best known for the MyBookTable plugin which is the #1 Bookstore Plugin on WordPress.



We've made half a dozen plugins and I would like to share what I have learned the hard way during this process.





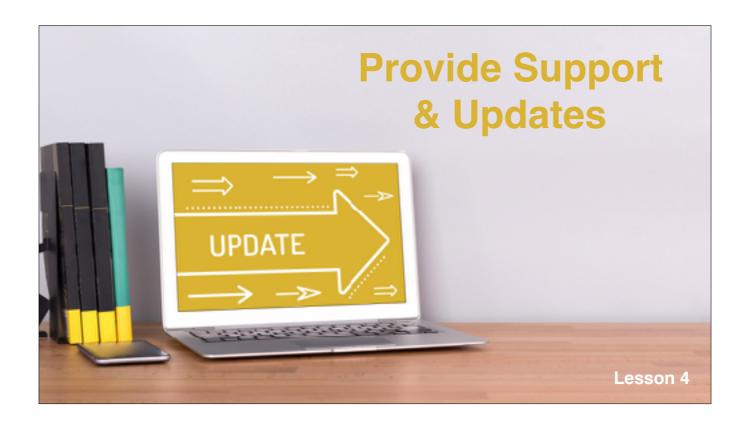
Launch with a Minimum Viable Product and then let your users tell you which features to add next.



## Get to know your users.

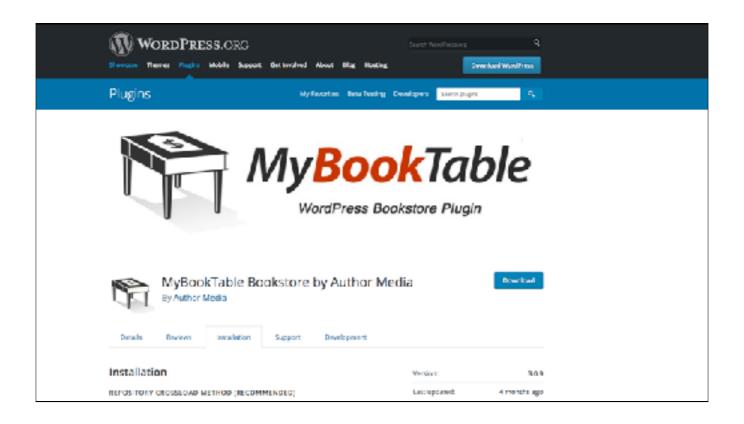
Lesson 3





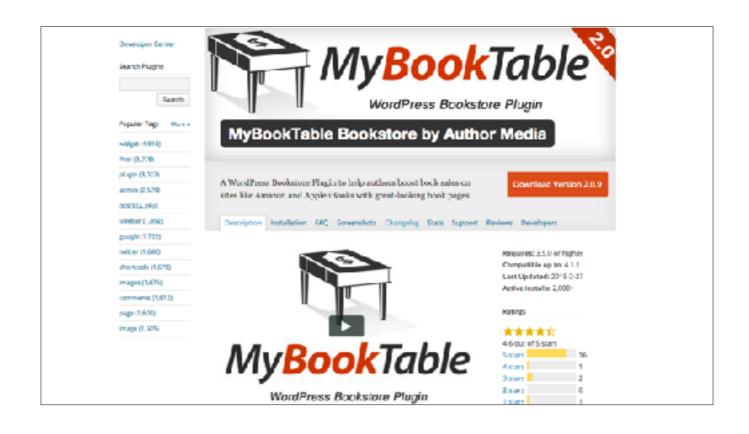
These lead to five star reviews and happy users.





Feel free to steal our instructions from MyBookTable.







Don't Be Evil
Don't call home
Opt in for anything fishy
Don't sell cripple ware





Great software should work with little configuration and setup. WordPress works hard to make sure that every release is in keeping with this philosophy. We ask for as few technical details as possible during the setup process as well as providing full explanations of anything we do ask.



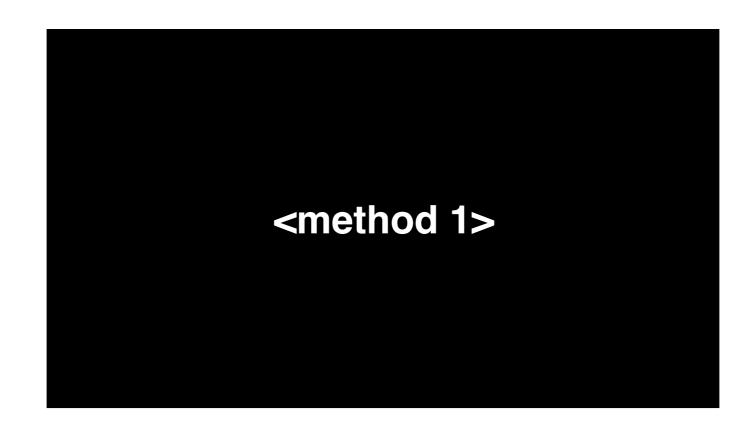
Many end users of WordPress are non-technically minded. They don't know what AJAX is, nor do they care about which version of PHP they are using. The average WordPress user simply wants to be able to write without problems or interruption. These are the users that we design the software for as they are ultimately the ones who are going to spend the most time using it for what it was built for.

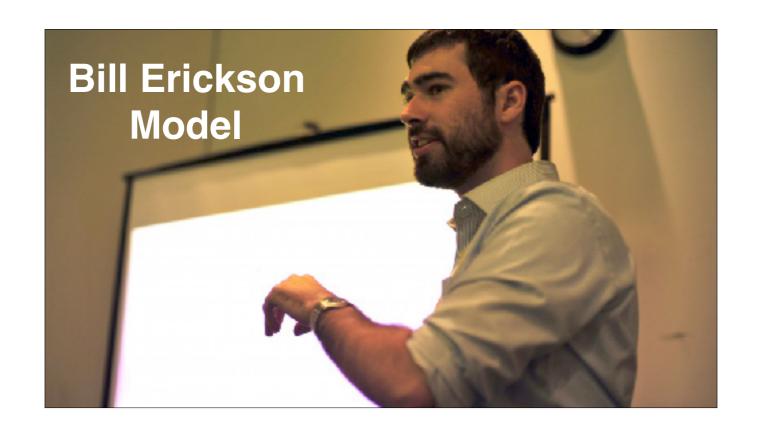


Every time you give a user an option, you are asking them to make a decision. When a user doesn't care or understand the option this ultimately leads to frustration. It's our duty as developers to make smart design decisions and avoid putting the weight of technical choices on our end users.

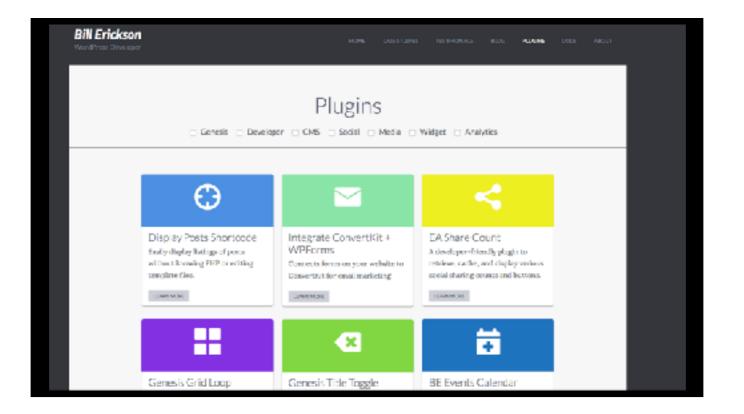


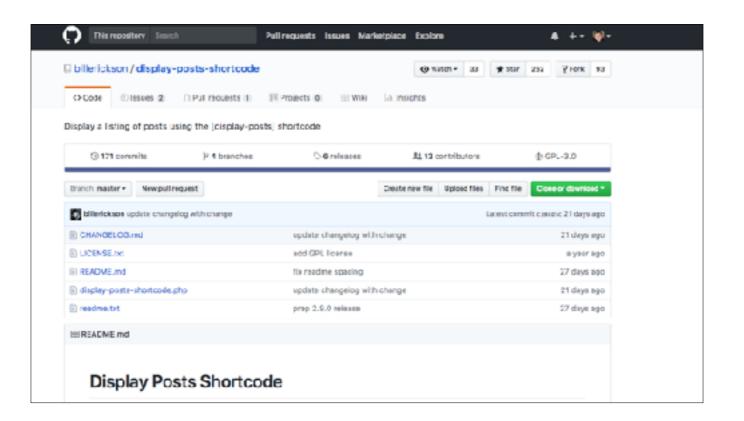






Bill Erickson built Advanced Custom Fields Plugin.
All Plugins are 100% free
Plugins don't get tech support (not even on the repository)







## Contributions

## Thave written 19 plugins, which have been downloaded 927,173 times.

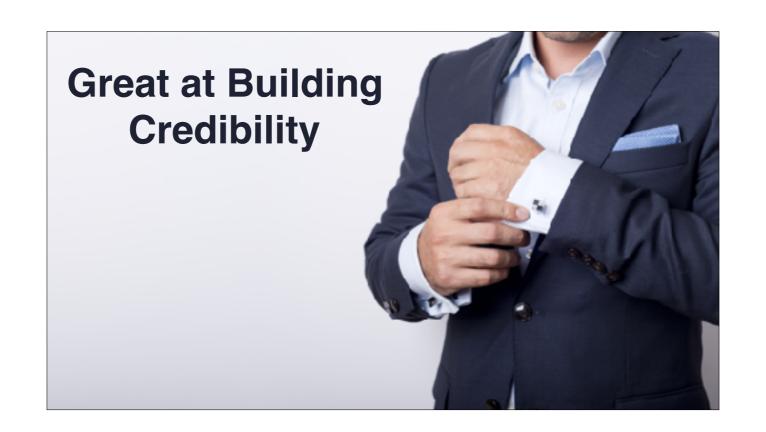
Plugins are where I put pieces of functionality other WordPress users might also find useful. Whether it's the ability to <u>easily</u> view all the images attached to the current post or a simple shortcode for generating dynamic listings of content, these are all things I've developed for clients and released publicly.

By releasing them as plugins, I can easily reuse them on future projects, add bug fixes and enhancements which the client can easily apply (click "Update Plugin"), and reveive help on those fixes and enhancements from the community.

MEMPILICAS



In the early days of WordPress, all plugins were 100% free and there were no pro versions of anything. They were also **by developers for developers**. Regular users expect more support from plugins.

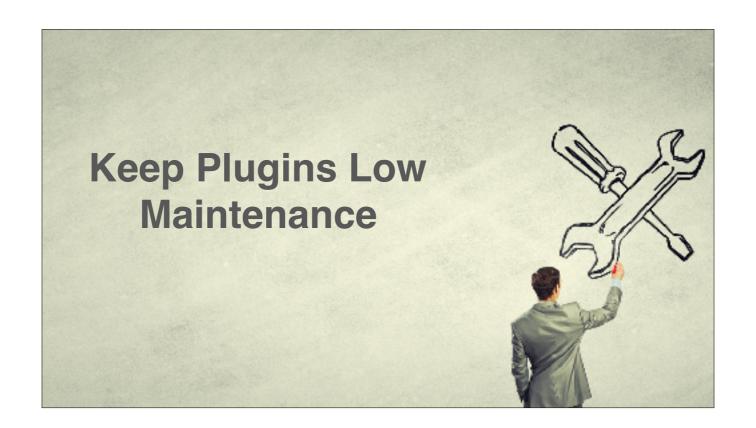




Giving away plugins for free and then selling your time doesn't scale. You are stuck trading hours for dollars



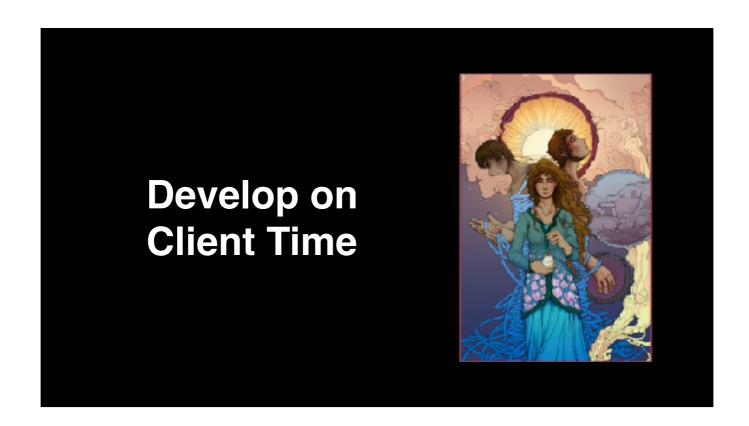
At best, this model is a supplement to another revenue source. It is a great way to get a great job, but not a job itself.



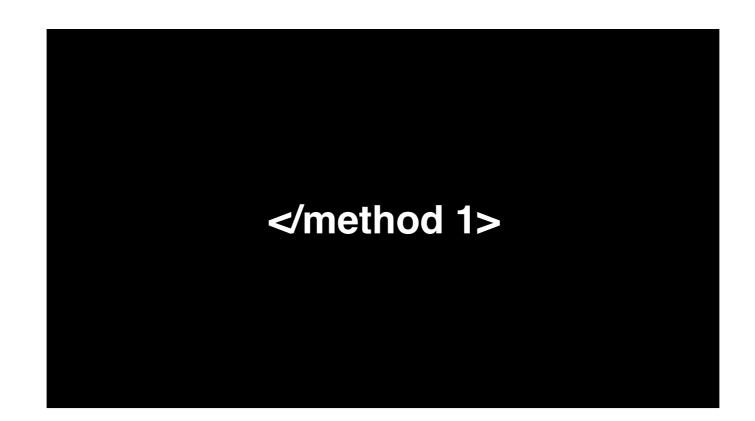
Bill develops for developers and savvy users. He does not develop for end users. End users do not hire plugin developers.

Be very careful about adding new features.

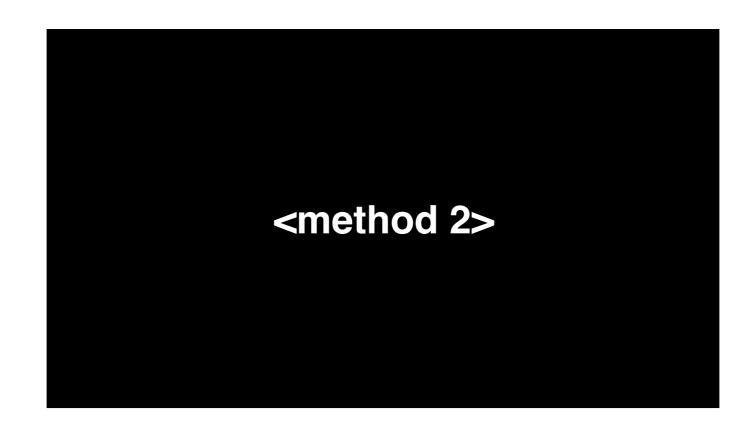
Keep the plugin as simple as possible.



Be transparent with your clients about how their code will be re-used.









### Pros:

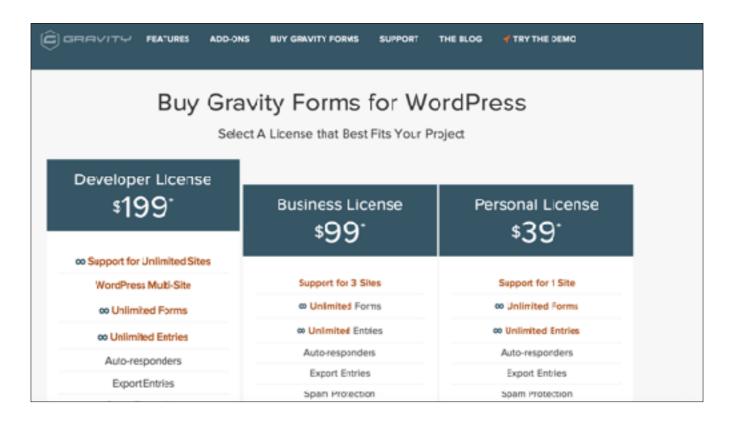
- Full control over the plugin.
- Don't have to bother with the repository restrictions.

### Cons:

- · Can't be in the repository.
- Must find your own customers



This is the gravity forms model.



The only way to get Gravity Forms is from <u>GravityForms.com</u>



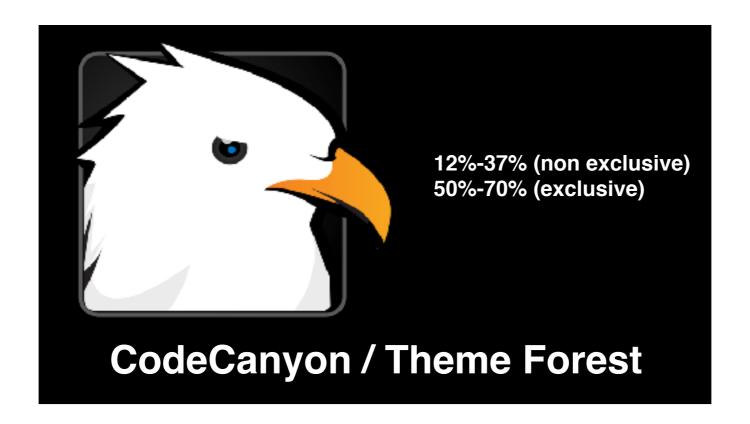
Promising an infinite amount of work for a finite amount of money is a bad business model.

### Alternatives:

- 1 Year Updates & Support
- Monthly/Yearly Membership



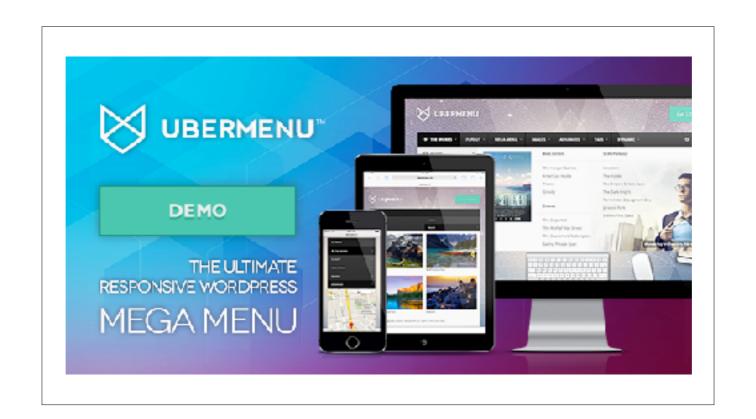
It costs money to acquire customers.



5 Million Users



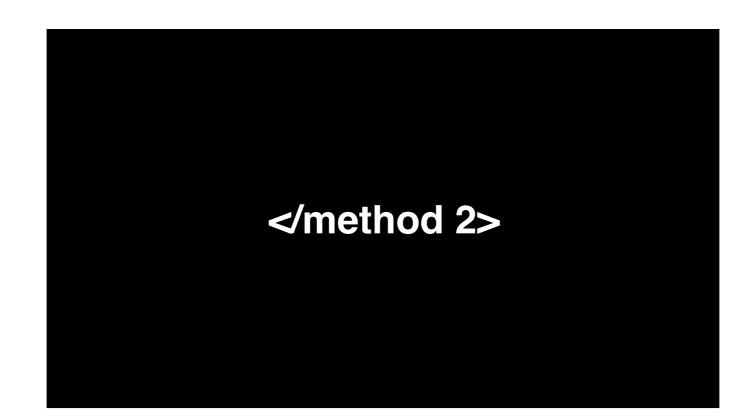
\$25 \$3,000,000 in sales (net)



\$18 cost 41,000 sales \$738,000 (gross) \$369,000 (net)



**No monthly fee.** The simplest interface and they even handle EU VAT for you. The 5% includes credit card handling even for Amex. We happily pay the extra 2% for one million percent less hassle.



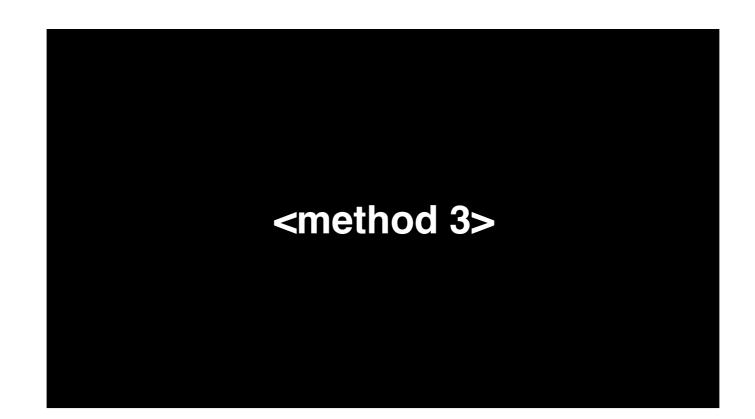
# THE TWO STATES OF EVERY PROGRAMMER



I AM A GOD.



I HAVE NO IDEA WHAT I'M DOING.





### Pros:

- · In the repository.
- · Marketing is cheaper & easier

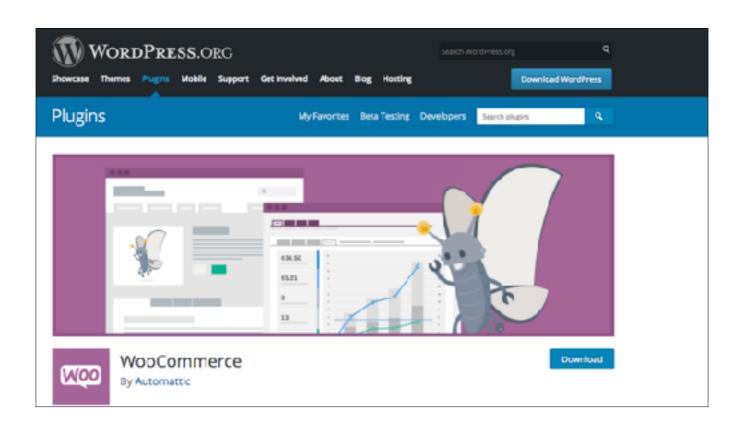
### Cons:

- Must support all those free users
- Must comply with repository guidelines.

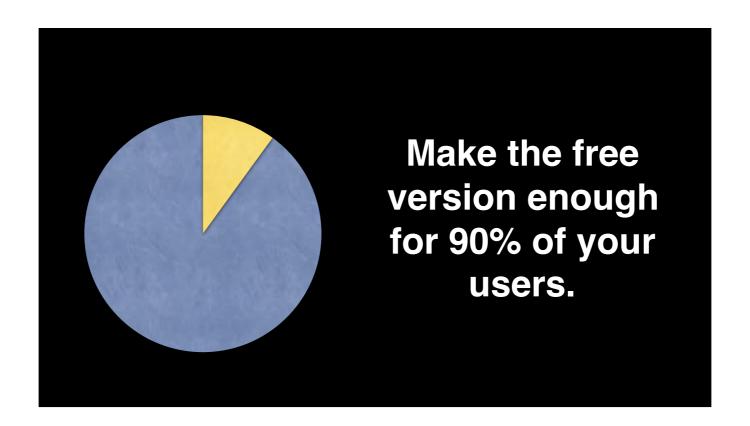


### Model

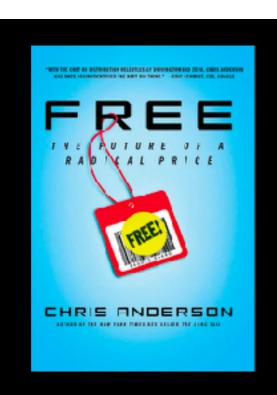
- · Lite Version in the Repository.
- · Pro version for sale.



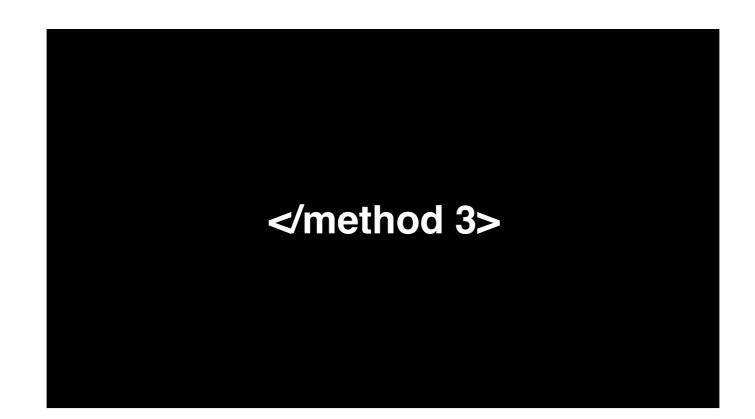
Main version for free. Add ons cost money.



If the free version is too weak, it wont spread.

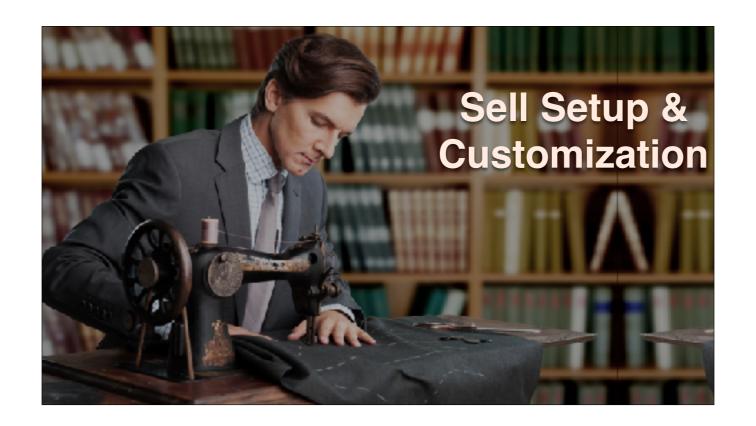


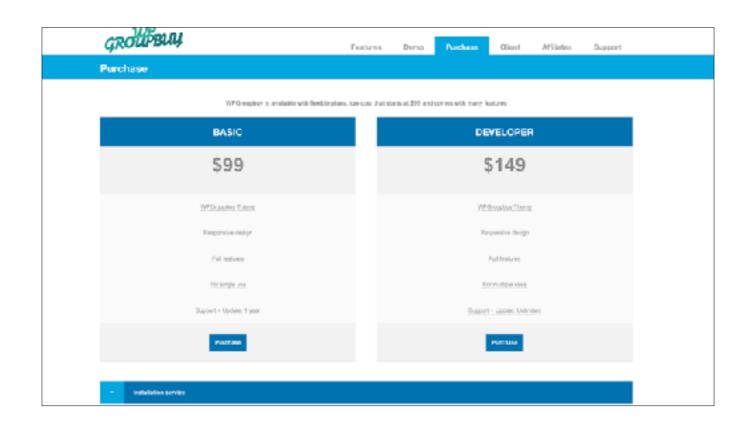
## Read





# <method 4>

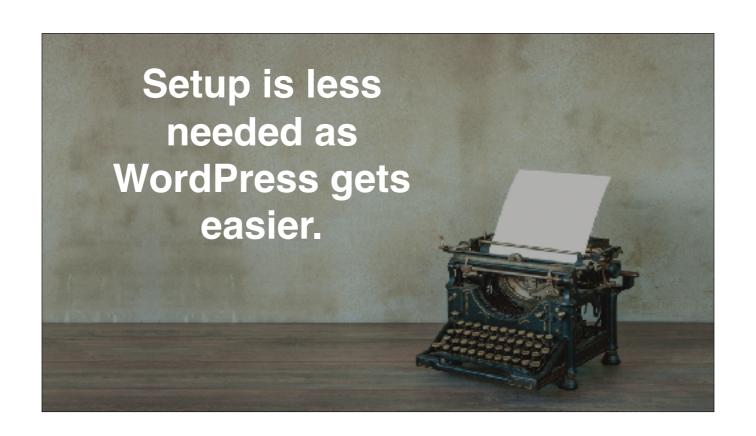


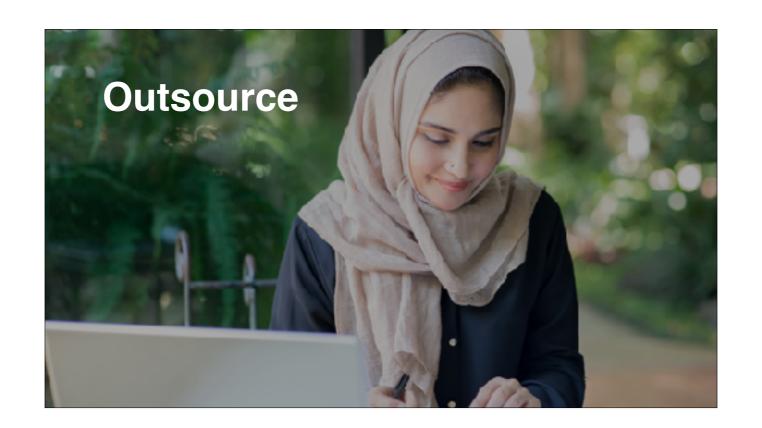


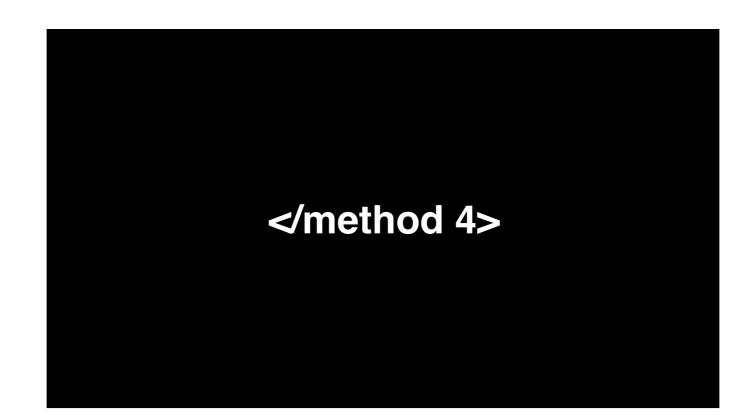


as users hire you to add more features.

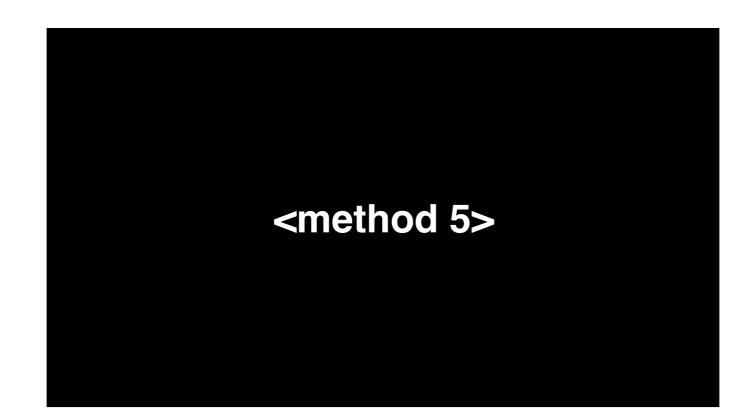






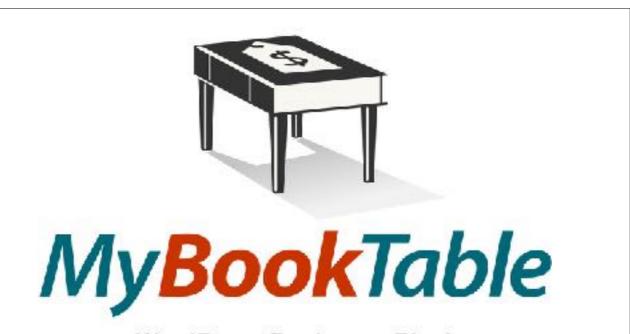






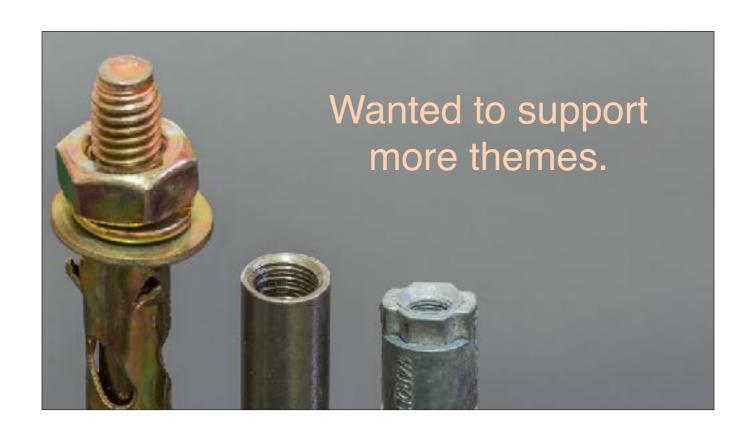






WordPress Bookstore Plugin

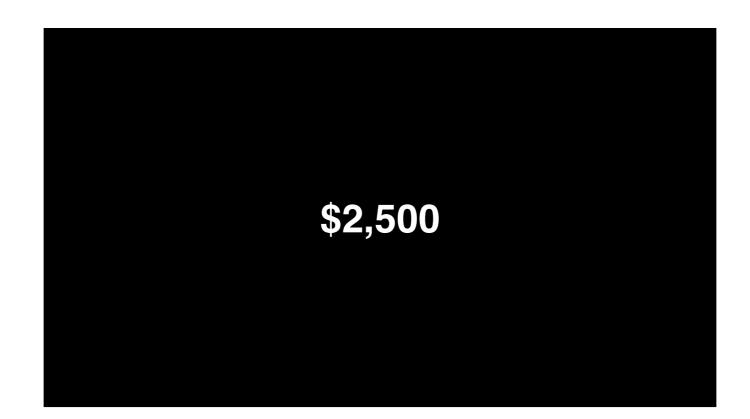






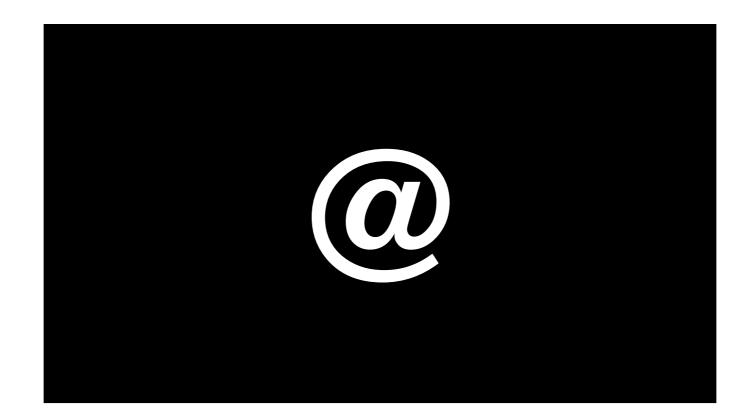
The development was going to cost money and we were not sure if it was worth the investment.







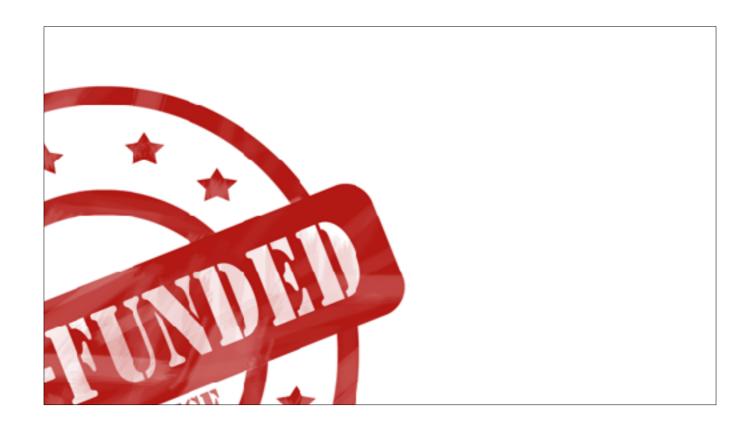
Send out emails to our list announcing the list. And then people started to back the project. Then they started to promote the project.



Emailed The List we had been building for the last several years.



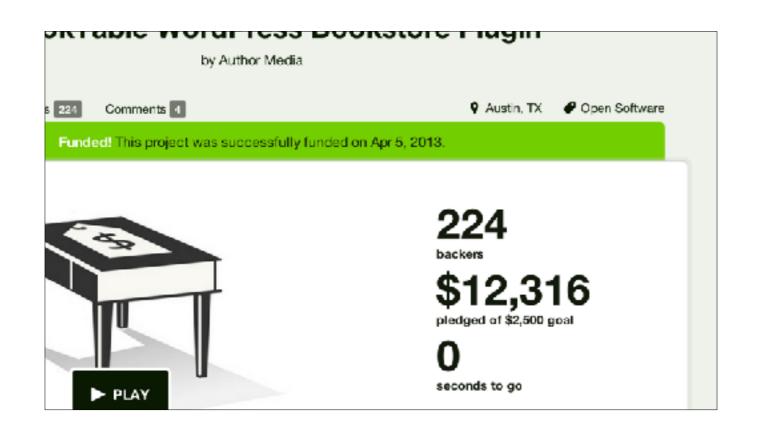
We also promoted it on social media.



But we still had a couple weeks to go.



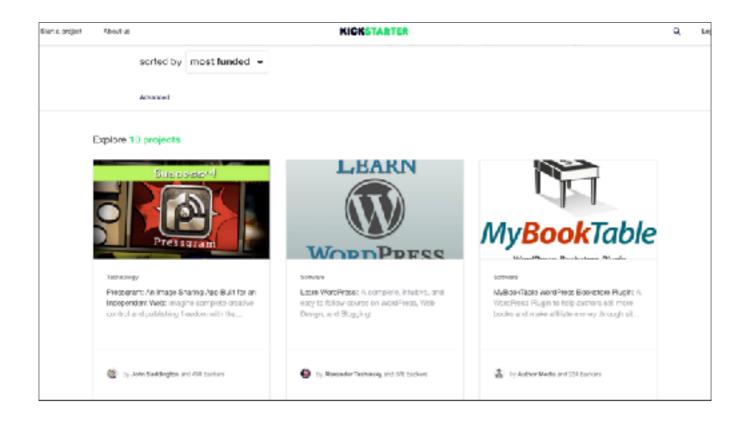






WordPress Crowdfunding Campaigns for a total of \$28,225





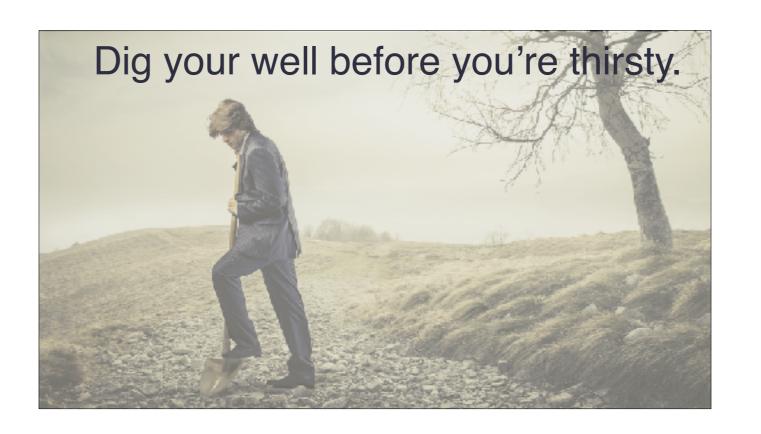
We are not the only ones using Kickstarter. PressGram raised \$56,000



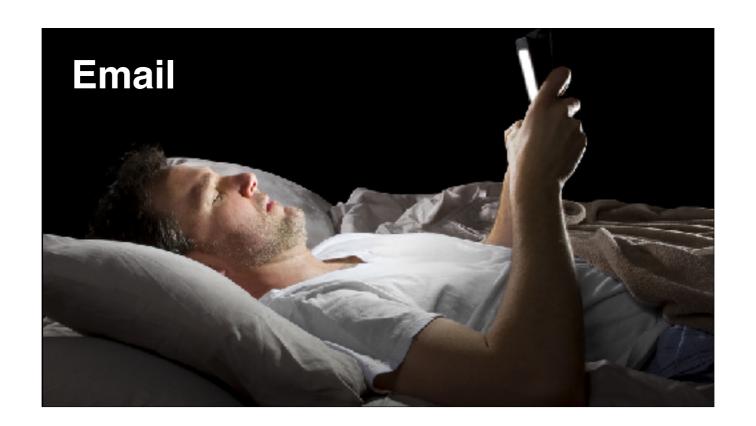
My other talks here at this conference will be on this topic.



Only 20% of backers come from Kickstarter.

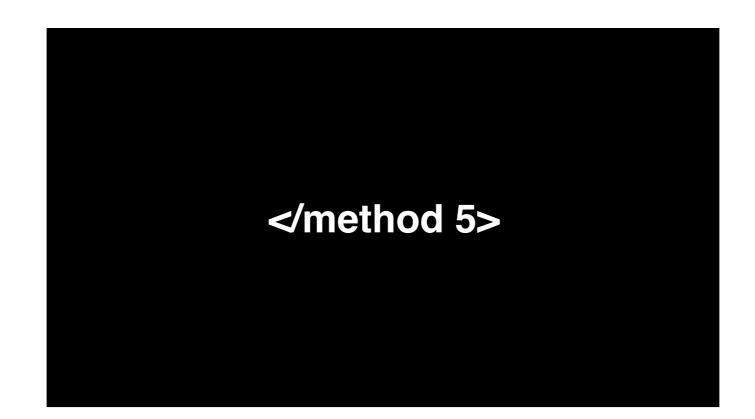


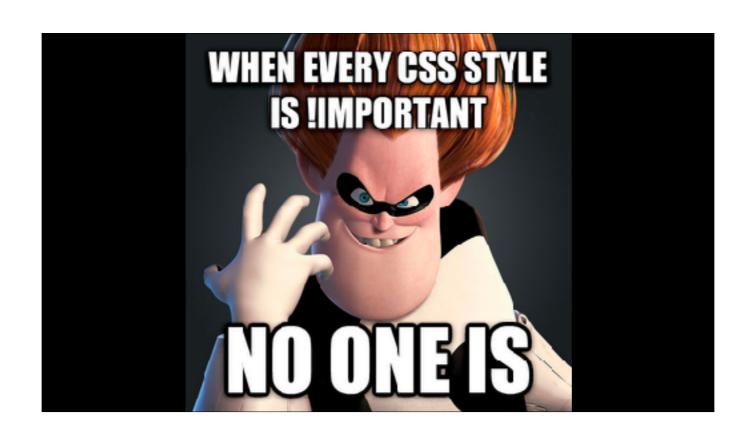
What is the most effective tool for driving sales of a crowdfunding campaign?

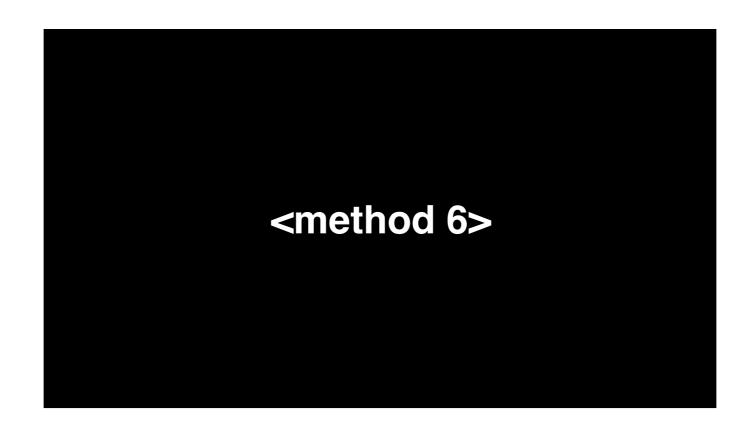


Come to my email talk later

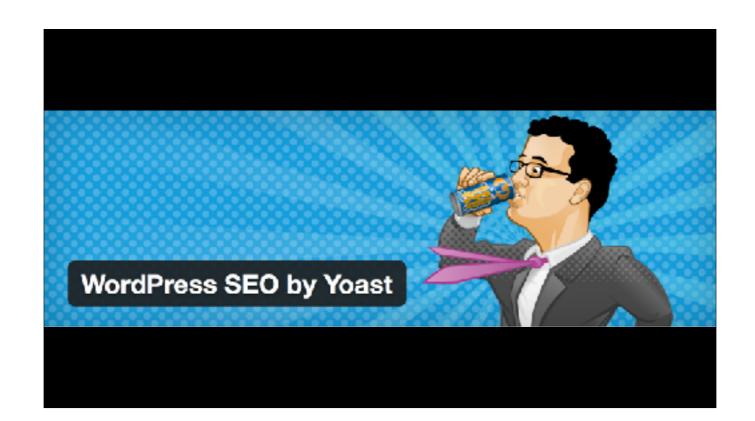


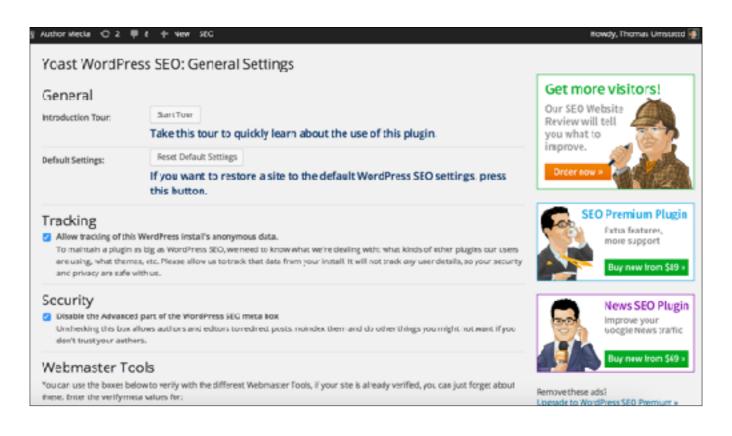


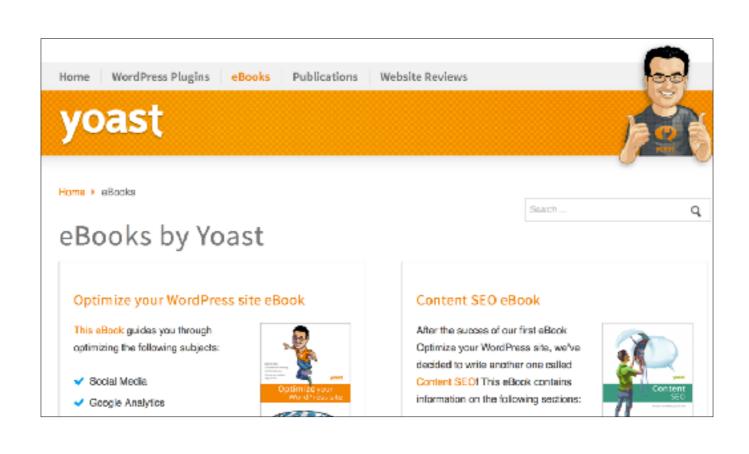








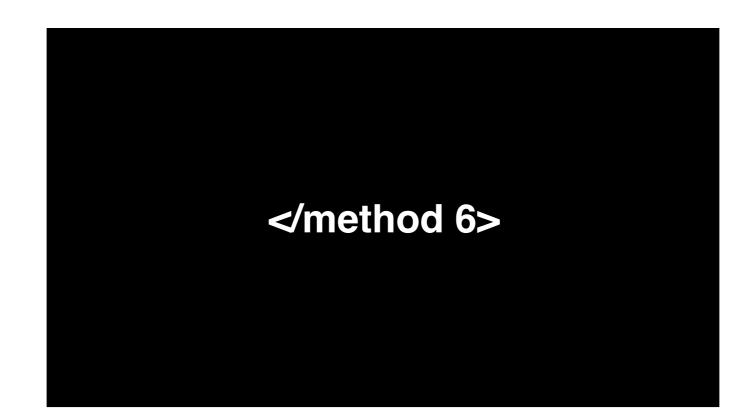


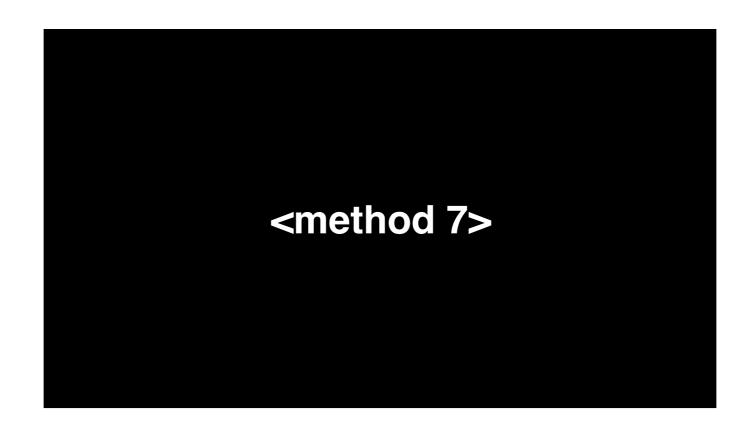


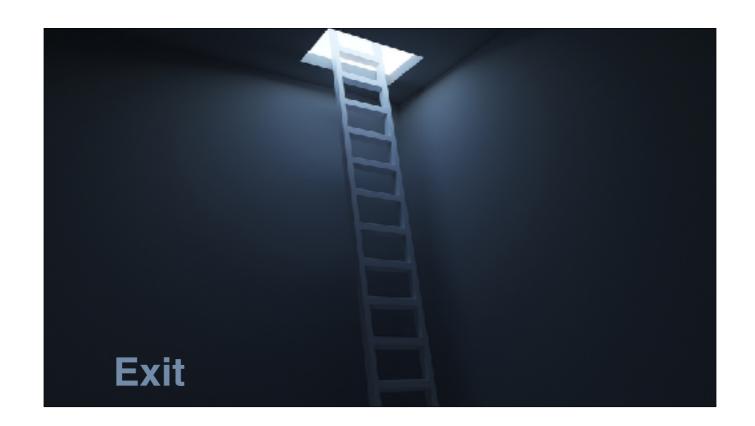
## Sell Services



Advertises for Blubrry podcasting. Works with competing hosting platforms.

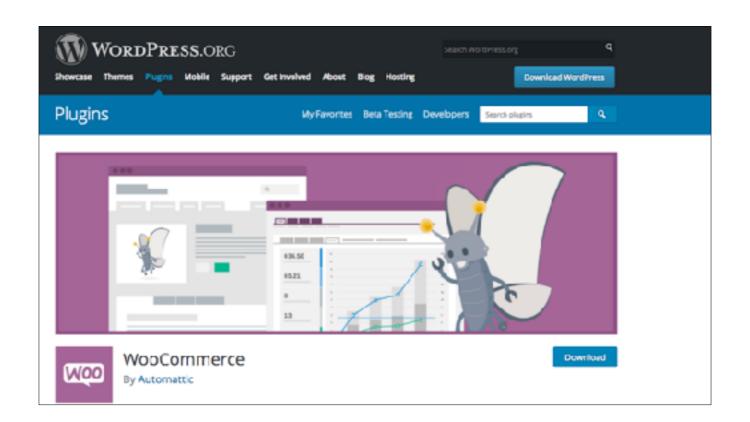




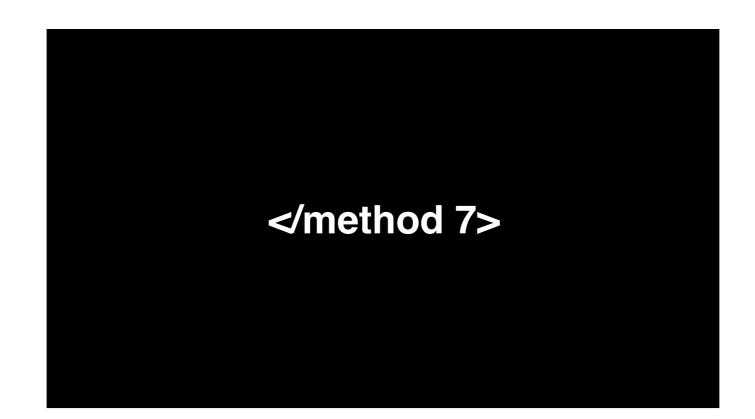


Chris Wiegman

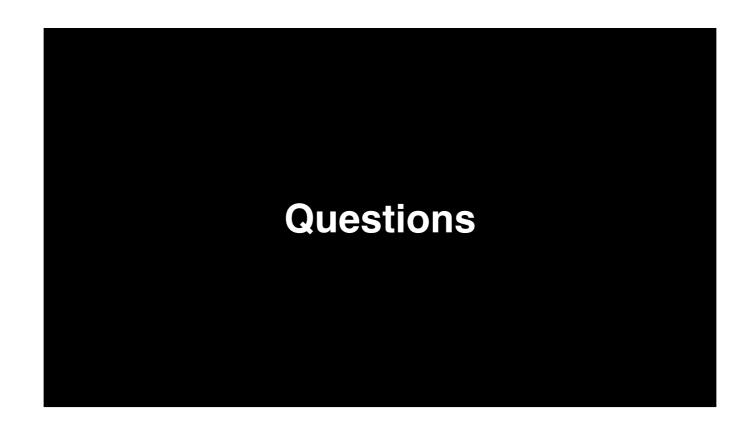




Purchased by Automatic in 2015



✓ monetization methods>



Q: What about donations? A: No one donates. Tragedy of the commons.